

***BOSE***

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**LIFESTYLE ULTRA** SOUNDBAR

## Please read and keep all safety and use instructions.

Declarations of conformity can be found at: [www.Bose.com/compliance](http://www.Bose.com/compliance)

**CE** Bose Corporation hereby declares that this product is in compliance with the essential requirements and other relevant provisions of Directive 2014/53/EU and all other applicable EU directive requirements.

### Important Safety Instructions

Do not use this apparatus near water.

Clean only with a dry cloth.

Do not block any ventilation openings. Install in accordance with the manufacturer's instructions.

Only use attachments/accessories specified by the manufacturer.

Refer all servicing to qualified personnel. Servicing is required when the apparatus has been damaged in any way, such as power-supply cord or plug is damaged, liquid has been spilled or objects have fallen into the apparatus, the apparatus has been exposed to rain or moisture, does not operate normally, or has been dropped.

### WARNINGS/CAUTIONS



Contains small parts which may be a choking hazard. Not suitable for children under age 3.



This product contains magnetic material. Consult your physician on whether this might affect your implantable medical device.



This product contains a tempered glass surface. Use caution to avoid impact. In the event of breakage, use care in handling broken glass.

- Safe Installation Instructions: Ensure feet under product are clean and free of debris. Place the product on a clean, dust-free, stable, flat, and level surface. For proper support, all feet must be in full contact with surface. Beware of potential fall hazards as audio vibrations can cause the product to move. Do not position above seating or occupied areas.
- To reduce the risk of fire or electrical shock, do NOT expose this product to rain, dripping, splashing, or moisture and do not place liquid filled objects such as vases, on or near the product.
- Keep the product away from fire and heat sources. Do NOT place naked flame sources, such as lighted candles, on or near the product.
- Do NOT make unauthorized alterations to this product.
- Do NOT use a power inverter with this product.
- Do NOT use in vehicles or boats.
- Where the mains plug or an appliance coupler is used as the disconnect device, the disconnect device shall remain readily operable.
- Only use the following hardware to mount this product: Bose Soundbar Wall Bracket.
- Do not mount on surfaces that are not sturdy, or that have hazards concealed behind them, such as electrical wiring or plumbing. If you are not sure about installing the bracket, contact a qualified professional installer. Ensure the bracket is installed according to local building codes.
- Only for mounting on the following surfaces:
  - Wallboard  $\geq \frac{3}{8}$ " (10 mm)
  - Masonry

If mounted on surfaces other than stated above please contact a professional installer.
- When positioning the product, make sure it is not blocking any ventilation openings on your TV or monitor. Refer to the owner's guide that came with your TV or monitor and install in accordance with the manufacturer's instructions.

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## IMPORTANT SAFETY INSTRUCTIONS

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- Due to ventilation requirements, Bose does not recommend placing the product in a confined space such as in a wall cavity or in an enclosed cabinet.
- Do not place or install near any heat sources such as fireplaces, radiators, heat registers, stoves, or other apparatus (including amplifiers) that produce heat.
- The product label is located on the back of the soundbar.

**WARNING:** Do not expose product or mounting components to any chemical substances that are not specified by Bose, including but not limited to lubricants, cleaning agents, contact sprays, or hydrocarbon based solvents. Exposure to such substances can lead to degradation of the plastic material, resulting in cracking and creating a falling hazard.

**NOTE:** This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving product or antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

Changes or modifications not expressly approved by Bose Corporation could void the user's authority to operate this equipment.

This device complies with part 15 of the FCC Rules and with ISED Canada license-exempt RSS standard(s). Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

This equipment should be installed and operated with a minimum distance of 20 cm between radiator and your body.

This device for operation in the 5150 – 5250 MHz is only for indoor use to reduce the potential for harmful interference to co-channel mobile satellite systems.

FCC regulations restrict the operation of this device to indoor use only.

This device is prohibited from being operated on oil platforms, cars, trains, boats, and aircraft, except it can be operated in large aircraft while flying above 10,000 feet in the 5.925-6.425 GHz band.

Transmitters in the 5.925-7.125 GHz band are prohibited from operating to control or communicate with unmanned aircraft systems.


**FCC ID:** A94443535

CAN ICES (B) / NMB (B)

**For Europe:** Frequency bands of operation 2400 to 2483.5 MHz, 5150 to 5350 MHz, and 5470 to 5725 MHz. Maximum transmit power less than 20 dBm EIRP. | Frequency band of operation 5725 to 5850 MHz. Maximum transmit power less than 14 dBm (25mW) EIRP. | Frequency band of operation 5945 to 6425 MHz. Maximum transmit power less than 23 dBm EIRP.

Maximum transmit power is below regulatory limits such that SAR testing is not necessary and exempt per applicable regulations.

This device is restricted to indoor use when operating in the 5150 to 5350 MHz frequency range in all EU Member States listed in the table.

									
AT	BE	BG	HR	CY	CZ	DK	EE	FI	FR
DE	EL	HU	UK (NI)	IT	LV	LT	LU	MT	NL
PL	PT	RO	SK	SI	ES	SE	CH	IS	LI
NO									



UK



This symbol means the product must not be discarded as household waste, and should be delivered to an appropriate collection facility for recycling. Proper disposal and recycling helps protect natural resources, human health and the environment. For more information on disposal and recycling of this product, contact your local municipality, disposal service, or the shop where you bought this product.

**Low-power Radio-frequency Devices Technical Regulations:** Without permission granted by the NCC, any company, enterprise, or user is not allowed to change frequency, enhance transmitting power or alter original characteristic as well as performance to an approved low power radio-frequency devices. The low power radio-frequency devices shall not influence aircraft security and interfere legal communications; If found, the user shall cease operating immediately until no interference is achieved. The said legal communications means radio communications is operated in compliance with the Telecommunications Management Act. The low power radio-frequency devices must be susceptible with the interference from legal communications or ISM radio wave radiated devices.

**Power State Information:** The product, in accordance with the Ecodesign Requirements for Energy Related Products Directive 2009/125/EC and the Ecodesign for Energy-Related Products and Energy Information (Amendment) (EU Exit) Regulations 2020, is in compliance with Commission Regulation (EU) 2023/826. For information about power consumption for different standby modes and the period after which the product automatically reverts to those modes, visit [www.Bose.com/compliance](http://www.Bose.com/compliance) and select this regulation. The product is equipment with HiNA functionality.

<b>Wired Network</b>	
<p>Wired network port deactivation/activation procedures. Deactivating all networks will enable standby mode.</p> <p><b>Note:</b> Prior to deactivating wired networks or entering standby, tap the Microphone off button  to turn the microphone on (see page 25). The Microphone off light turns off (see page 35).</p>	<p><b>HDMI:</b> To activate an HDMI connection, connect one end of the HDMI cable to the HDMI (eARC) port on the soundbar and the other end to an audio source. To deactivate, remove the HDMI cable.</p> <p><b>Ethernet:</b> To activate an Ethernet connection, connect one end of an Ethernet cable to the Ethernet port on the soundbar and the other end to an Ethernet source. To deactivate, remove the Ethernet cable.</p>



R-R-Bos-443535  
보스코리아 유통회사


**Names and Contents of Toxic or Hazardous Substances or Elements**

Toxic or Hazardous Substances and Elements										
Part Name	Lead (Pb)	Mercury (Hg)	Cadmium (Cd)	Hexavalent (CR(VI))	Polybrominated Biphenyl (PBB)	Polybrominated diphenylether (PBDE)	Dybutyl phthalate (DBP)	Diisobutyl phthalate (DIBP)	Butyl benzyl phthalate (BBP)	Bis(2-ethylhexyl) phthalate (DEHP)
PCBs	X	O	O	O	O	O	O	O	O	O
Metal Parts	X	O	O	O	O	O	O	O	O	O
Plastic Parts	O	O	O	O	O	O	O	O	O	O
Speakers	X	O	O	O	O	O	O	O	O	O
Cables	X	O	O	O	O	O	O	O	O	O

This table is prepared in accordance with the provisions of SJ/T 11364.

O: Indicates that this toxic or hazardous substance contained in all of the homogeneous materials for this part is below the limit requirement of GB/T 26572.

X: Indicates that this toxic or hazardous substance contained in at least one of the homogeneous materials used for this part is above the limit requirement of GB/T 26572.



Restricted substances and its chemical symbols						
Unit	Lead (Pb)	Mercury (Hg)	Cadmium (Cd)	Hexavalent chromium (Cr <sup>+6</sup> )	Polybrominated biphenyls (PBB)	Polybrominated diphenyl ethers (PBDE)
PCBs	-	o	o	o	o	o
Metal Parts	-	o	o	o	o	o
Plastic Parts	o	o	o	o	o	o
Speakers	-	o	o	o	o	o
Cables	-	o	o	o	o	o

**Note 1:** "o" indicates that the percentage content of the restricted substance does not exceed the percentage of reference value of presence.

**Note 2:** The "-" indicates that the restricted substance corresponds to the exemption.

**Date of Manufacture:** The eighth digit in the serial number indicates the year of manufacture; "6" is 2016 or 2026.

**Importers:** Bose Electronics (Shanghai) Company Limited, Level 6, Tower D, No. 2337 Gudai Rd. Minhang District, Shanghai 201100 | Bose Products B.V., Vijzelstraat 68, 1017HL Amsterdam, The Netherlands | Ingram Micro Mexico SA de CV, Josefillo 3 Int. Piso 5 Col. El Parque, Naucalpan de Juarez, Edo Mex 53398  
 Phone Number: +52 55 5263 6500 | Bose Limited (H.K.), 7F., No. 2, Sec. 3, Minsheng E. Road, Zhongshan Dist., Taipei City 104511, Phone Number: +886-2-2514 7676 | Bose Limited, 16 Dufour's Place, London W1F 7SP

**Mexico Service Phone Number:** 0800-266-0292

**Input Rating:** 100 - 240V ~, 50/60Hz, 96W

Model 443535. The CMIIT ID is located on the product label on the back of the soundbar.

The **Bose Terms of Use** apply to this product: [worldwide.Bose.com/termsfuse](http://worldwide.Bose.com/termsfuse)

This product is covered by a **Bose Limited Warranty**, available at [worldwide.Bose.com/Warranty](http://worldwide.Bose.com/Warranty)


**License Disclosures:** To view the license disclosures that apply to the third-party software packages included as components of the Bose Lifestyle Ultra Soundbar, use the Bose app. You can access this information from the Settings menu.

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Use of the Works with Apple AirPlay badge means that an accessory has been designed to work specifically with the technology identified in the badge and has been certified by the developer to meet Apple performance standards.

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The Spotify Software is subject to third party licenses found here:

<https://www.spotify.com/connect/third-party-licenses>.

Wi-Fi is a registered trademark of Wi-Fi Alliance<sup>®</sup>.

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**Serial Number and Regulatory Markings Location:** This information is located on the back of the soundbar.

**Please complete and retain for your records**

Serial number: \_\_\_\_\_

Model number: 443535

Please keep your receipt with your owner's guide. Now is a good time to register your Bose product. You can easily do this by going to [worldwide.bose.com/ProductRegistration](https://worldwide.bose.com/ProductRegistration)

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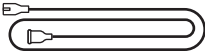
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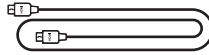
Confirm that the following parts are included:



Bose Lifestyle Ultra Soundbar



Power cord\*



HDMI cable

\* May ship with multiple power cords. Use the power cord for your region.

**NOTE:** If any part of your product appears to be missing or damaged, don't use it. Visit [support.bose.com/lu-soundbar](https://support.bose.com/lu-soundbar) for troubleshooting articles, videos, and product repair or replacement.

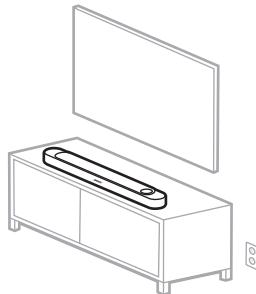
The Bose Lifestyle Ultra Soundbar supports Dolby Atmos® technology. The soundbar uses up-firing and side-firing speakers to deliver high-quality sound from all directions, achieving a superb, immersive, and fully-encompassing surround-sound experience.

**NOTES:**

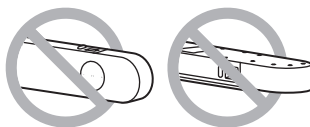
- To use Dolby Atmos technology, both your TV and your content must support Dolby Atmos.
- To deliver the Dolby Atmos surround-sound experience, connect the soundbar to the HDMI eARC port on your TV (see page 15). If your TV doesn't have an eARC port, connect to the ARC port to receive spacious and life-like sound.

## RECOMMENDATIONS

- Place the soundbar below (preferred) and with its rear surface in front of the TV front surface or above your TV.
- If placing the soundbar on a shelf or TV stand, position the front of the soundbar as close as possible to the front edge of the shelf or stand (flush is preferred) for best sound quality.
- Make sure the up-firing speakers on the top of the soundbar and the side-firing speakers on the side of the soundbar aren't blocked.
- Make sure the soundbar isn't placed in an enclosed cabinet that inhibits sound from projecting above and/or to the sides of the soundbar.
- Make sure the feet under product are clean and free of debris. Place the product on a clean, dust-free, stable, flat, and level surface. For proper support, all feet must be in full contact with surface. Beware of potential fall hazards as audio vibrations can cause the product to move. Do not position above seating or occupied areas.
- Keep the back side of the soundbar at least 0.4 in (1 cm) from any other surface. Blocking the port(s) affects sound quality.
- Make sure there is an AC (mains) power outlet nearby.
- Place the soundbar outside of and away from metal cabinets, other audio/video components, and direct heat sources.
- To avoid wireless interference, keep other wireless equipment at least 1 – 3 ft (0.3 – 0.9 m) away from the soundbar.
- To avoid wireless interference, some Wi-Fi access points may need to be placed up to 8 – 10 ft (2.4 – 3.0 m) away from the soundbar.
- Don't place any objects on top of the soundbar.
- If the soundbar is to be mounted to the wall, use the Bose Soundbar Wall Bracket (optional) and make sure the top of the soundbar is at least 4 in (10 cm) away from the TV (see page 14).



**CAUTION:** Do NOT place the soundbar on its front, back, or top when in use.



## WALL MOUNT THE SOUNDBAR

You can mount the soundbar on a wall. To purchase the Bose Soundbar Wall Bracket, contact your authorized Bose dealer.

Visit: [support.bose.com/lu-soundbar](https://support.bose.com/lu-soundbar)

**NOTE:** Make sure the top of the soundbar is at least 4 in (10 cm) away from the TV.



**CAUTION:** Do NOT use any other hardware to mount the soundbar.

### Adjust audio for wall mounting

After you mount the soundbar, for the best sound quality Bose recommends running CustomTune sound calibration using the Bose app (see page 18). You can access this option from the Settings menu.

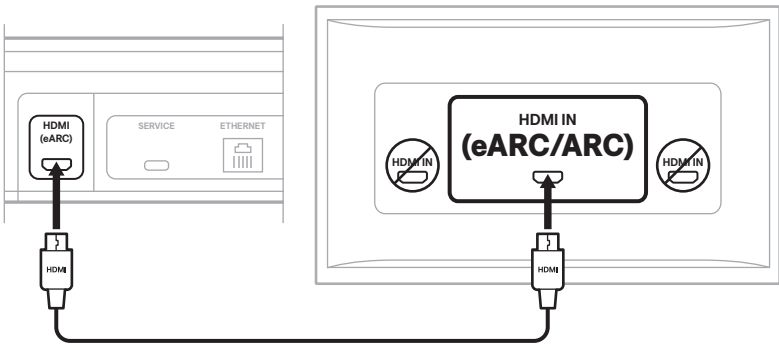
**NOTE:** If you remove the soundbar from the wall, Bose recommends running CustomTune again.

Connect the soundbar to the HDMI IN eARC or ARC port on your TV using the HDMI cable.

1. Connect the HDMI cable to the **HDMI (eARC)** port on the back of the soundbar.
2. Connect the other end of the cable to the **HDMI IN (eARC/ARC)** port on the back of your TV.

**NOTES:**

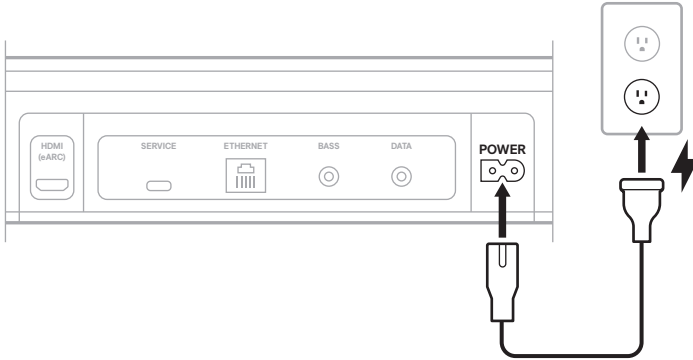
- Your TV port panel may not appear as shown. Make sure you use the port marked **HDMI IN eARC** or **HDMI IN ARC**.
- To deliver the Dolby Atmos surround-sound experience, connect the soundbar to the HDMI eARC port on your TV. If your TV doesn't have an eARC port, connect to the ARC port to receive spacious and life-like sound.



**NOTE:** Bose recommends that you don't power on your TV until you have completed setting up the soundbar using the Bose app.

Connect the soundbar to an AC (mains) power outlet using the power cord.

1. Connect the power cord to the POWER port on the back of the soundbar.
2. Plug the other end of the power cord into an AC (mains) power outlet.



The soundbar powers on. The status light slowly pulses white, blue, green, red, yellow, purple, and amber (repeated) and you hear a tone. The soundbar is ready to be set up.

**NOTE:** The status light slowly pulses white, blue, green, red, yellow, purple, and amber (repeated) and you hear a tone only during initial product setup. If you're reconnecting the soundbar to power, the status light slowly pulses white, then turns off. The soundbar is fully powered on.

3. Set up the soundbar using the Bose app (see page 17).

The Bose app lets you set up and control the soundbar from a mobile device connected to the same Wi-Fi network, such as a smartphone or tablet.

Using the app, you can build a home theater system, configure Amazon Alexa, enable Google Cast, manage soundbar settings, and learn about any updates and new features made available by Bose.

**NOTE:** If you've already downloaded the Bose app for another Bose product, open the app then add the soundbar from the product list screen.

## DOWNLOAD THE BOSE APP

1. On your device, download the Bose app.



[setup.Bose.com/lu-soundbar](https://setup.Bose.com/lu-soundbar)



2. Follow the app instructions to set up the soundbar.

When you begin setup, the soundbar status light glows solid green. When the soundbar is connecting to your Wi-Fi network, the status light slowly pulses green.

**NOTE:** You can set up the soundbar with other Bose Lifestyle Collection products to build a home theater system (see page 39). If you're connecting multiple Bose Lifestyle Collection products at once, start with the soundbar for a more seamless setup.

After you set up the soundbar using the Bose app, Bose recommends running the optional CustomTune sound calibration for best sound quality. CustomTune sound calibration customizes the sound of the system to the acoustics of your listening area by taking audio measurements at multiple locations in the room.

During CustomTune sound calibration, the microphone on your mobile device measures the sound characteristics of your room to determine optimal sound quality.

**NOTE:** To run sound calibration, you need 10 minutes when the room is quiet.

## **RUN CUSTOMTUNE SOUND CALIBRATION**

If you later connect an optional subwoofer or speakers, move the soundbar, or move any furniture, Bose recommends running CustomTune sound calibration again to ensure optimal sound quality.

To run CustomTune sound calibration, use the Bose app. You can access this option from the Settings menu.

## POWER ON



When you plug the soundbar into an AC (mains) power outlet, the soundbar automatically powers on. The status light slowly pulses white.

## NETWORK STANDBY

The soundbar transitions to a Network Standby state when audio has stopped and you have not pressed any buttons or talked to Amazon Alexa or your Google Assistant-enabled device for 20 minutes.

- To access Amazon Alexa in Network Standby, make sure the soundbar has been set up using the Bose app (see page 17), you have configured Amazon Alexa on the soundbar, and the microphone is on (see page 35).
- When the soundbar is in Network Standby, you can still use your voice to access your Google Assistant-enabled device to control the soundbar (see page 26).
- You can disable the standby timer using the Bose app. You can access this option from the Settings menu.




### Enter Network Standby (manually)

To put the soundbar into Network Standby manually, touch and hold the Action button  and Volume down button  — for 5 seconds until the status light blinks white 2 times.

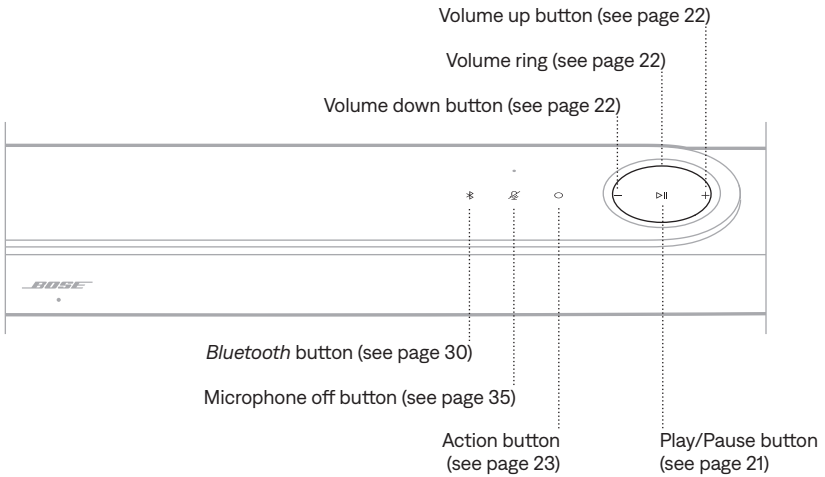


### Exit Network Standby

To wake the soundbar from Network Standby:

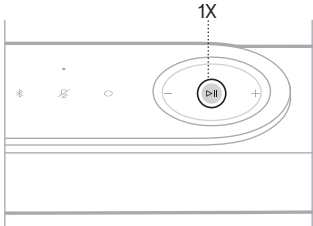
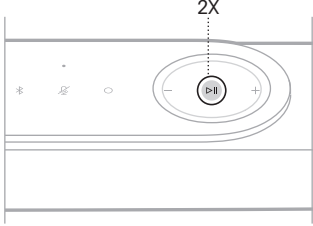
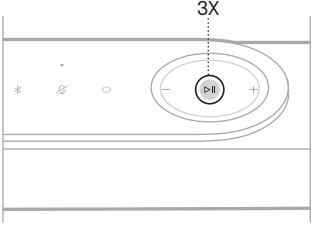
- Tap the *Bluetooth* button , Action button , or Play/Pause button .
- Play or resume audio using your device or using the Bose app (see page 17).
- Talk to Amazon Alexa (see page 24) or your Google Assistant-enabled device (see page 27).
- Power on the TV using the TV remote.

The soundbar controls are located on the top of the soundbar. They are used to control the soundbar, control the voice assistant, and manage Wi-Fi and *Bluetooth* connections.



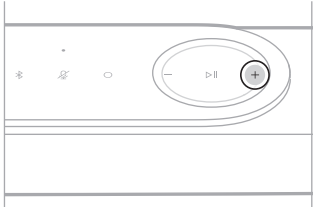
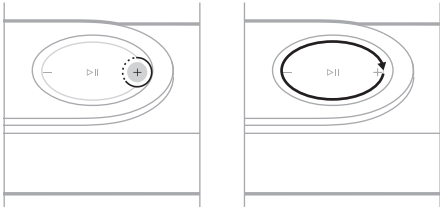
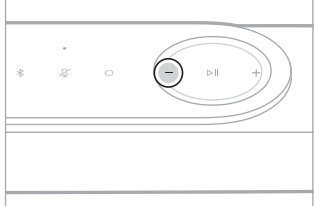
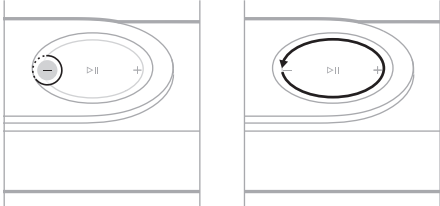
**TIP:** You can also control your soundbar using the Bose app (see page 17).

## MEDIA PLAYBACK

FUNCTION	WHAT TO DO
<b>Play/Pause</b>	Tap ▷II. 
<b>Skip forward</b>	Double-tap ▷II. 
<b>Skip backward</b>	Triple-tap ▷II. 



**NOTE:** You can't play/pause, skip forward, or skip backward on a TV source.

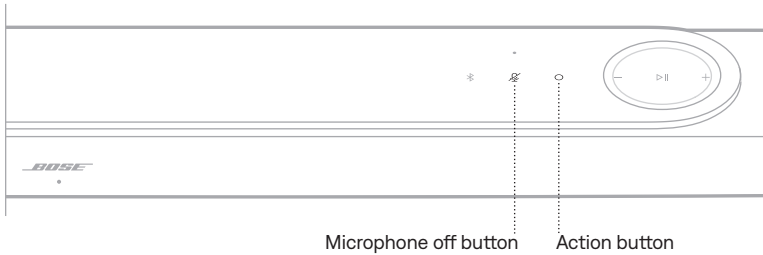
## VOLUME

FUNCTION	WHAT TO DO
<p><b>Volume up</b></p>	<p>Tap +.</p> 
<p><b>Quickly increase the volume</b></p>	<p>Touch and hold + or swipe clockwise on the volume ring.</p> 
<p><b>Volume down</b></p>	<p>Tap -.</p> 
<p><b>Quickly decrease the volume</b></p>	<p>Touch and hold - or swipe counter-clockwise on the volume ring.</p> 

**NOTE:** When the volume has been fully increased or decreased, the status light blinks white 2 times and you hear a tone.

## VOICE ASSISTANT

You can use the Action button  to control Amazon Alexa (page 24). Use the Microphone off button  to turn the microphone off (see page 25).



**TIP:** You can also use your voice to control Amazon Alexa (see page 24).

## ADJUST THE AUDIO

To adjust the bass, treble, center channel, and height channel use the Bose app (see page 17). You can access these options on the product control screen.

## ACCESS AMAZON ALEXA

With Alexa on your soundbar, you can simplify your life and use your voice to control your music and much more. Using Alexa is as easy as asking a question. Just ask and Alexa can play your favorite song, skip to the next track, change the volume, read you the news and more. Alexa on your soundbar makes it easier than ever to control your smart home, just by using your voice.

For more information about what Alexa can do, visit:  
<https://www.amazon.com/alexaonbose>

To set up Amazon Alexa on the soundbar, use the Bose app. You can access this option from the Settings menu.

### NOTES:

- Alexa is not available in all languages and countries. Alexa features and functionality may vary by location.
- When setting up Alexa, make sure you use the same audio service account that you used in the Bose app.
- If you have multiple Bose products in your household, for a seamless voice assistant experience, Bose recommends one person use their Bose account and Amazon Alexa account to set up Alexa for all Bose products.



## Use your voice





Start with "Alexa," then say:

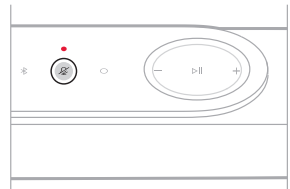
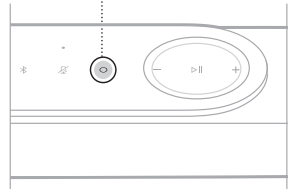
THINGS TO TRY	EXAMPLES OF WHAT TO SAY
Talk to Alexa	Help me get started.
Play audio	Play rock music. <b>NOTE:</b> Amazon Music is set as the default music service. To change the default music service, use the Alexa app.
Pause audio	Pause.
Control volume	Volume up.
Skip to the next song	Skip this song.
Play from a specific audio service	Play NPR on Spotify. <b>NOTE:</b> Amazon Alexa doesn't support all audio services.

THINGS TO TRY	EXAMPLES OF WHAT TO SAY
<b>Play on a specific speaker</b>	Play jazz in the "Kitchen." <b>NOTE:</b> Make sure you say the speaker name you assigned in the Bose app. If multiple speakers have the same name, use the name assigned in the Alexa app or change the name in the Bose app.
<b>Set a timer</b>	Set a 2 minute plank timer.
<b>Discover more skills</b>	What are your skills?
<b>Stop Alexa</b>	Stop.

### Use the product controls

You can use the Action button  to control Amazon Alexa. Use the Microphone off button  to turn the microphone off. They are located on the top of the soundbar.

THINGS TO TRY	WHAT TO DO
<b>Talk to Alexa</b>	Tap  then say your request. For a list of things to try, visit: <a href="https://www.amazon.com/alexaonbose">https://www.amazon.com/alexaonbose</a>
<b>Stop alarms and timers</b>	Tap  .
<b>Stop Alexa</b>	Tap  .
<b>Turn the microphone on/off</b>	Tap  . <b>NOTE:</b> When the microphone is off, the Microphone off light glows solid red, and you can't access Alexa.



## ACCESS GOOGLE ASSISTANT

The soundbar is compatible with a Google Assistant-enabled device connected to your network. Control your soundbar using your voice. Just ask Google Assistant.

Start with saying “Hey Google,” then say your request on *<soundbar name>*. For example, try playing your favorite music. Just say “Hey Google, play My Workout playlist on Family Room.”

### NOTES:

- A Google Assistant-enabled device is required.
- Voice control is disabled by default. To set up voice control, use the Bose app to enable and set up Google Cast for your Google Assistant-enabled device. You can access these options from the Settings menu.
- Make sure you say the soundbar name you assigned in the Bose app. If multiple soundbars have the same name, use the name assigned in the Google Assistant app or change the name in the Bose app.
- Google Assistant isn't available in all languages and countries.
- For more information on what Google Assistant can do, visit: <https://support.google.com/assistant>

The soundbar works with Google Cast. With Google Cast, you can stream audio from supported apps by simply tapping the Cast button on your device.

**NOTES:**

- To use Google Cast, you must have a Wi-Fi connection.
- Google Cast is disabled by default. To enable Google Cast, use the Bose app. You can access this option from the Settings menu.
- Google adds support for new apps periodically.

**Your phone is your remote**

- Simply tap the Cast button from apps you already know and love. No new logins or downloads required.
- Use your phone to search, play, pause, and turn up the volume from anywhere in the home.
- While you're streaming, you can keep using your phone for other things – scroll through social media, send a text, and even accept calls.
- Enjoy music throughout your house when you use multi-room casting with Cast-compatible speakers.

**Unlimited entertainment, all on your schedule**


- Works with hundreds of apps and new apps are being added all the time.
- Choose from millions of songs from popular music services like Pandora, Spotify, and YouTube Music.

The soundbar is capable of playing AirPlay 2 audio, which allows you to quickly stream audio from your Apple device to the soundbar or multiple speakers.


**NOTES:**

- To use AirPlay 2, you need an Apple device running iOS 14.1 or later.
- Your Apple device and soundbar must be connected to the same Wi-Fi network.
- For more information about AirPlay, visit: <https://www.apple.com/airplay>

## **STREAM AUDIO FROM THE CONTROL CENTER**

1. On your Apple device, open the Control Center.
2. Tap and hold the audio card in the top-right corner of the screen, then tap the AirPlay icon .
3. Select your soundbar.

## **STREAM AUDIO FROM AN APP**

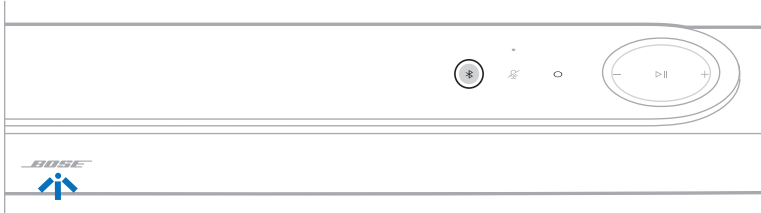
1. Open a music app (like Apple Music), and select a track to play.
2. Tap .
3. Select your soundbar.

Use your phone, tablet, or computer as a remote control for Spotify.  
Go to [spotify.com/connect](https://spotify.com/connect) to learn how.

## CONNECT A DEVICE

1. Tap the *Bluetooth* button .

The status light slowly pulses blue and you hear a tone.



2. On your device, access *Bluetooth* settings.
3. Select the soundbar from the list of available products.

**NOTE:** Look for the name you entered for your soundbar in the Bose app. If you didn't name your soundbar, the default name appears.



The soundbar appears in the list of connected products. The status light glows solid blue for 5 seconds (see page 32) and you hear a tone.

**NOTE:** Make sure *Bluetooth* connection is enabled on your device.

## DISCONNECT A DEVICE

Use the Bose app to disconnect your device.

**TIP:** You can also use *Bluetooth* settings on your device. Disabling the *Bluetooth* feature disconnects the soundbar and all other *Bluetooth*-connected products.

## RECONNECT A DEVICE

Tap the *Bluetooth* button .

The soundbar tries to connect with the most recently-connected device.


### NOTES:

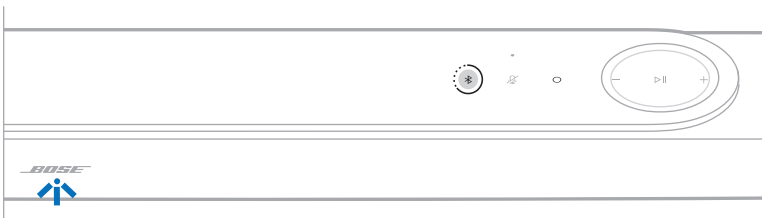
- Make sure *Bluetooth* is enabled on your device.
- The device must be within 30 ft (9 m) and powered on.

## CONNECT AN ADDITIONAL DEVICE

You can store up to eight devices in the soundbar device list.

### NOTES:


- Make sure *Bluetooth* connection is enabled on your device.
  - You can play audio from only one device at a time.
1. Touch and hold the *Bluetooth* button  for 5 seconds until the status light slowly pulses blue and you hear a tone.

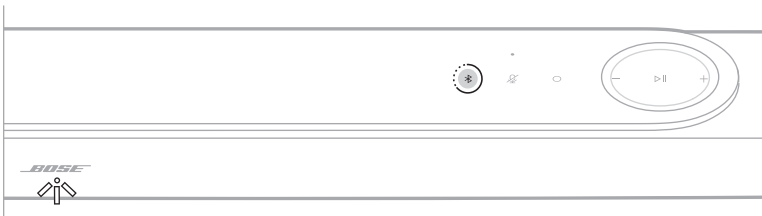


2. On your device, select the soundbar from the list of available products.

The soundbar appears in the list of connected products. The status light glows solid blue for 5 seconds (see page 32).

## CLEAR THE SOUNDBAR DEVICE LIST

Touch and hold the *Bluetooth* button  for 10 seconds until the status light blinks white 2 times and you hear a tone.



All devices are cleared. The soundbar is ready to connect (see page 30).

The status light is located on the front of the soundbar and shows the soundbar status.

**NOTE:** When the soundbar successfully executes a command, the status light blinks white 2 times.



## POWER STATUS

Shows the power status of the soundbar.

STATUS LIGHT ACTIVITY	SYSTEM STATE
Slowly pulses white, blue, green, red, yellow, purple, and amber (repeated)	Powering on and ready for setup <b>NOTE:</b> Occurs only during initial product setup.
Slowly pulses white	Powering on

## WI-FI STATUS

Shows the Wi-Fi connection status of the soundbar.

STATUS LIGHT ACTIVITY	SYSTEM STATE
Solid green	Ready to connect to Wi-Fi network
Slowly pulses green	Connecting to Wi-Fi network

## BLUETOOTH STATUS

Shows the *Bluetooth* connection status of devices.

STATUS LIGHT ACTIVITY	SYSTEM STATE
Slowly pulses blue	Ready to connect to device
Quickly blinks blue	Connecting to device
Solid blue (5 seconds)	Connected to device

## UPDATE AND ERROR STATUS

Shows the status of software updates and error alerts.

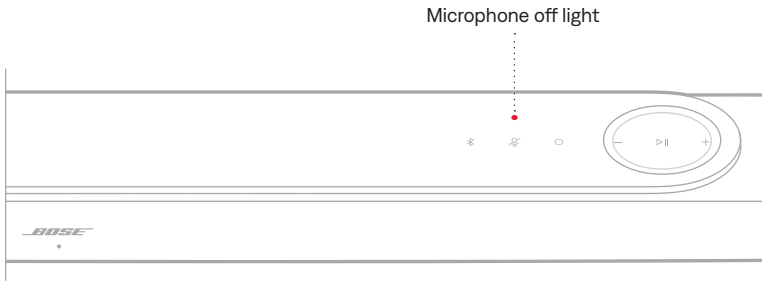
STATUS LIGHT ACTIVITY	SYSTEM STATE
Quickly blinks white	Calibrating soundbar (CustomTune)
Slowly pulses white	Updating soundbar
Slowly pulses amber	Restoring soundbar
Quickly blinks amber	Wi-Fi connection lost
Quickly blinks white and amber (repeated)	Request is temporarily unavailable - try again later
Slowly pulses amber	Source error
Quickly blinks red	Error - contact Bose customer service

## AMAZON ALEXA STATUS

Shows the status of Amazon Alexa.

STATUS LIGHT ACTIVITY	SYSTEM STATE
Off	Amazon Alexa is idle
Solid cyan	Amazon Alexa is listening
Quickly blinks blue and cyan	Amazon Alexa is thinking
Slowly pulses blue and cyan	Amazon Alexa is speaking
Pulses yellow	Notification(s) or message(s) from Amazon
Blinks blue 2 times, then blinks cyan 2 times	Alert (timer, alarm, or reminder) from Amazon Alexa
Quickly blinks green	Receiving call
Blinks green 4 times	Making call
Slowly pulses green	Connected to call <b>NOTE:</b> When the call is disconnected, the status light fades to black.
Blinks red 3 times	Error

## Microphone off light



### LIGHT ACTIVITY

### SYSTEM STATE

Solid red

Microphone is off

## SWITCH TO A WIRED SOURCE

You can quickly and easily switch from a Wi-Fi-connected or *Bluetooth*-connected source to a wired source when using the HDMI cable.

1. Touch and hold the Play/Pause button ▷|| for 2 seconds until the status light blinks white 2 times.





2. Play audio from your wired source.

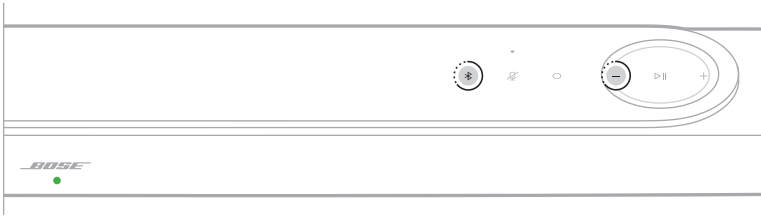
**NOTE:** To switch back, touch and hold the Play/Pause button ▷|| for 2 seconds until the status light blinks white 2 times or stop audio on your wired source. Play audio from your Wi-Fi-connected or *Bluetooth*-connected source.

## CONNECT TO A DIFFERENT WI-FI NETWORK

Connect to a different network if your network name or password has changed, or if you want to change or add another network.

1. Touch and hold the *Bluetooth* button  and Volume down button  for 5 seconds until the status light blinks white 2 times.

The status light glows solid green. The soundbar is ready to connect to the new Wi-Fi network.





2. On your device, access Wi-Fi settings.
3. Select **Bose LS Ultra Soundbar**.

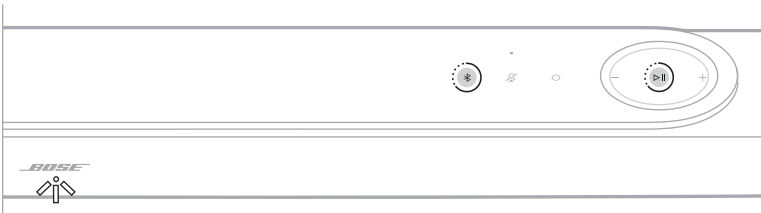
**NOTE:** Look for the name you entered for your soundbar in the Bose app. If you didn't name your soundbar, the default name appears.

4. Open the Bose app and follow the app instructions.

**NOTE:** If the app doesn't prompt you for setup, go to the product list screen and add the soundbar.

## DISABLE/ENABLE WI-FI CAPABILITY

Touch and hold the *Bluetooth* button  and the Play/Pause button  for 5 seconds until the status light blinks white 2 times.



## ROKU TV READY

The Bose Lifestyle Ultra Soundbar is Roku TV Ready certified. Connect the soundbar to the **HDMI IN (eARC/ARC)** port on your Roku TV using the HDMI cable, then follow the on-screen setup instructions. Once completed, control the soundbar with your Roku TV remote and access the soundbar settings using the on-screen Roku TV settings menu.

### NOTES:

- The soundbar may require a software update to support Roku TV Ready. For more information, contact Bose customer service. Visit: [support.Bose.com/lu-soundbar](https://support.Bose.com/lu-soundbar)
- Roku TV Ready isn't available in all regions. For more information, visit: [go.roku.com/rokutvready](https://go.roku.com/rokutvready)

The Bose Lifestyle Collection products have seamless integration designed to work together to create one aspirational and personal experience.

Building a home theater system creates a surround sound experience and immerses you in your favorite movies and TV shows. Use the Bose app to build a Bose Lifestyle Collection home theater system (see page 17).

## BENEFITS

- **Audio quality:** Set the mood of the room or create a transformational experience with rich, powerful, and immersive sound.
- **Simplicity:** Access audio that easily integrates with your home decor.
- **Flexibility:** Take control with the flexibility to play what you want, how you want it, immediately.

## COMPATIBLE PRODUCTS

You can build a Bose Lifestyle Collection home theater system using the following products:

- Bose Lifestyle Ultra Soundbar: [support.bose.com/lu-soundbar](https://support.bose.com/lu-soundbar)
- Bose Lifestyle Ultra Speaker: [support.bose.com/lu-speaker](https://support.bose.com/lu-speaker)
- Bose Lifestyle Ultra Subwoofer: [support.bose.com/lu-subwoofer](https://support.bose.com/lu-subwoofer)

### NOTES:



- All products must be in the Bose app and connected to the same Wi-Fi network.
- You can control the media playback and volume on the home theater system using the product controls, the Bose app, or your music service.
- When using a Bose Lifestyle Ultra Speaker as part of a home theater system, you must have two speakers to create a left and right pair.
- For more information about other Bose Lifestyle Collection products, refer to the product owner's guide for that product.

## SERIAL NUMBER AND REGULATORY MARKINGS LOCATION

This information is located on the back of the soundbar.

## UPDATE THE SOUNDBAR

After you complete the setup process in the Bose app and connect the soundbar to your Wi-Fi network, the soundbar updates automatically.

To initiate an update manually, touch and hold the Action button  and Play/Pause button  for 5 seconds until the status light blinks white 2 times.



If an update is available, the software begins updating and the status light slowly pulses white. When the update is complete, the soundbar reboots.

## CLEAN THE SOUNDBAR

Wipe the outside surfaces of the soundbar with a soft, dry cloth.

**NOTE:** The soundbar controls could be inadvertently activated during the cleaning procedure.

### CAUTIONS:

- Do NOT allow liquids to spill onto the soundbar or into any openings.
- Do NOT blow air into the up-firing speakers or soundbar.
- Do NOT use a vacuum to clean the up-firing speakers.
- Do NOT use any sprays near the up-firing speakers or soundbar.
- Do NOT use any solvents, chemicals, or cleaning solutions containing alcohol, ammonia, or abrasives.
- Do NOT allow objects to drop into any openings.

## **REPLACEMENT PARTS AND ACCESSORIES**

Replacement parts and accessories can be ordered through Bose customer service.

Visit: [support.Bose.com/lu-soundbar](https://support.Bose.com/lu-soundbar)

## **LIMITED WARRANTY**

The soundbar is covered by a limited warranty. Visit our website at [worldwide.Bose.com/Warranty](https://worldwide.Bose.com/Warranty) for details of the limited warranty.

To register your product, visit [worldwide.Bose.com/ProductRegistration](https://worldwide.Bose.com/ProductRegistration) for instructions. Failure to register will not affect your limited warranty rights.

## TRY THESE SOLUTIONS FIRST

If you experience problems with the soundbar, make sure:

- The soundbar is connected to your TV's HDMI eARC/ARC port (see page 15).
- The soundbar is plugged firmly into a live AC (mains) power outlet (see page 16).
- All cables are secure.

If you experience problems connecting to your Wi-Fi network or *Bluetooth* device, see the table below to identify common solutions.

SYMPTOM	SOLUTION
<b>Soundbar doesn't connect to Wi-Fi network</b>	<p>Make sure the soundbar and your device are connected to the same Wi-Fi network.</p> <p>If connecting to a different Wi-Fi network and the Bose app doesn't prompt you for setup, go to the product list screen and add the soundbar.</p> <p>In the Bose app, select the correct Wi-Fi network name, and enter the network password (case-sensitive).</p> <p>If your Wi-Fi network information has changed, connect to a different Wi-Fi network (see page 37).</p> <p>Restart your device and router.</p> <p>Close other open applications on your device.</p> <p>Reset the soundbar (see page 43).</p>
<b>Soundbar doesn't connect with Bluetooth device</b>	<p>On your device, turn the <i>Bluetooth</i> feature off and then on. Delete the soundbar from the <i>Bluetooth</i> list. Connect again (see page 30).</p> <p>Clear the soundbar device list (see page 31). Connect again (see page 30).</p> <p>Connect a different device (see page 31).</p> <p>Make sure you're using a compatible <i>Bluetooth</i> device. Visit: <a href="https://support.Bose.com/lu-soundbar-bt">support.Bose.com/lu-soundbar-bt</a></p>

## OTHER SOLUTIONS

If you could not resolve your issue, you can also access troubleshooting in the Bose app and articles, videos, and other resources at: [support.Bose.com/lu-soundbar-og](https://support.Bose.com/lu-soundbar-og)

If you are unable to resolve your issue, contact Bose customer service.

Visit: [worldwide.Bose.com/contact](https://worldwide.Bose.com/contact)

## RESET THE SOUNDBAR

If the soundbar is unresponsive, you can reset it.

**NOTE:** Resetting the soundbar resets the product controls. It doesn't clear any device settings.

Unplug the soundbar from the AC (mains) power outlet, wait 30 seconds, and plug the soundbar back into the outlet (see page 16).

The soundbar powers on, and the status light slowly pulses white then turns off. The reset is complete.

## RESTORE THE SOUNDBAR TO FACTORY SETTINGS

Restoring the factory settings clears all source, audio, network, and CustomTune sound calibration settings from the soundbar and returns it to its default settings.

**NOTE:** Restoring the soundbar disconnects any Bose Lifestyle Collection products wirelessly connected to the soundbar.

1. In the Bose app, remove the soundbar from your Bose account.
2. Touch and hold the Play/Pause button  $\triangleright||$  and the Volume down button  $-$  for 10 seconds until the status light slowly pulses amber.

**NOTE:** The status light first glows solid white, then slowly pulses amber.



The restore is complete. The soundbar reboots and is ready to connect.

3. Set up the soundbar using the Bose app (see page 17).



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